

Valuables

Please do not bring valuable possessions or large amounts of money with you. If you bring these items with you when you are admitted, you may be asked that your relatives take them home for safekeeping. Awali Hospital is not responsible for any loss of cash or valuables kept in the ward or in your room.

Personal Items

Please bring your own personal items and toiletry articles. After the surgery is done, you can wear your own pajamas. For your own safety please bring nonslip shoes.

Privacy

Awali Hospital is a multinational hospital that treats patients from all over the world. We recognize and respect the many cultures, ethnicities, and religions that come together in our facility. We honor the privacy of each individual as it relates to the social, religious, and psychological well-being.

Accounts

Our Admission and Accounts officer will work with you if you have insurance of paying directly. Please note that payments shall be done before admission so that the surgery can start on time. If there is a medical reason for a longer stay or you want to extend your stay applicable charges will apply.

Thank you for choosing



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Patient Information Guide



Awali Hospital, Kingdom of Bahrain

While you are a Patient

When you arrive on the ward before your planned surgery, this is the best time to ask last-minute questions you have. One of our nurses will be assigned to you and she will give you all the information and take care of you during your stay. The following guide helps to answer some concerns that new patients, like you, may have.

Admission

If your surgery is on the same day as your admission, please refrain from drinking, eating & smoking after midnight. Please take a shower at home on the day of your admission.

NOTE:

- **NO MAKE UP, NO HENNA, NO NAIL POLISH OR EXTENSIONS, NO JEWELRY!** Please remove prior to admission.
- Don't forget to bring your reports, medical results, X-ray and / or MRI if you have one and kindly bring your regular medications.
- Kindly understand that **time of admission is not time of procedure**. There may be delay depending on the theater list.
- Only **VACCINATED Relatives** can stay while patient is in theater.



Patient Identification Number and Wrist Band.

During the admission process, you will be assigned a patient identification number.



You will receive a wrist band with your name, the CPR no. procedure and treating physician. For your own safety, please always wear this wrist band.

Visiting Hours

Due to the current COVID19 pandemic, we restricted the visiting rules and hours. One companion during the day of surgery. A maximum of **2 Vaccinated Visitors** are allowed from 06.00pm to 08.00pm. **Unvaccinated visitors** will be kindly asked to obtain a negative Rapid Antigen test performed in hospital before being allowed in the inpatient ward for visiting. We kindly ask you to follow these regulations outlined. Please respect these times and show consideration to them. **NO children are allowed**. Directly after the surgery all patients will stay for a certain period in the Recovery Room for their own safety. During this time, it is not possible to visit them. We ask for your understanding.

Ward Orientation

Once you are admitted, you will be shown to your room, where our multinational staff will make you feel as comfortable as possible. Your assigned nurse will assist you and you will meet the physician(s) caring for you. Throughout your stay, your physician(s) will direct the nursing staff as to your care plan, tests, and treatments.

Food Service

When you are admitted, we provide you with breakfast, lunch, and dinner. Special kinds of diets are also available. Please let the nurse know, which kind of food is part of your treatment.



Breakfast time 8.30 a.m.—9 a.m.
Lunch time 12.30 p.m.—1 p.m.
Dinner time 6.30 p.m.—7 p.m.

Calling

All our beds are fitted with a bed remote and call bell system control. With this system you are also able to move the head part of your bed for a comfortable position. You may contact the nursing staff for assistance when necessary.

Physician Rounds

All Doctors are available 24 hours, 7 days per week. They will meet their patients and review the course of treatment during daily rounds. Please feel free to talk to your doctor regarding your treatment, procedure, medication or ask any other care related question



No Smoking

Awali Hospital has a non-smoking policy.